

Click on the College logo to go to the College website. Click on the Support Website text to return to this page.

Logging in gives you the ability to see your specific financial aid and student accounts status (My Help Center) and your support history. You can also submit a question to us via Create Ticket.

## How can we help?

[SUBMIT](#)

Type your question or keywords related to financial aid and student accounts to see a list of relevant articles containing questions and answers.

This button appears on every page. Click it to initiate a chat with a support specialist. They are available 24 hours a day, 7 days a week.

LIVE CHAT

We have defined a set of answers to commonly asked questions which you can browse by topics related to financial aid and student accounts.



### Help Articles

Browse self-help articles on financial aid and student accounts



### Track My Progress

View the status of your financial aid, or student accounts

We have developed student-specific trackers which will display where you stand and what you need to do to complete the financial aid process and see the status of payments and refunds on your student account. Access to this portion of the site will require you to log in.

## Get Support By Topic

[Financial Aid](#)

[Browse all Articles by Topic >](#)

## Contact Us

- [Call 1 855-877-3941](#)
- [Chat](#)

Available 24/7/365

Phone and chat support are available 24 hours a day, 7 days a week all year long.

## Top Help Topics

- [What is the processing time for verification...](#)
- [What is Entrance Counseling/Master Promissory Note...](#)
- [When will my financial aid disburse?](#)
- [Can I charge books to my financial aid?](#)
- [Why am I on SAP suspension? Can I appeal it?](#)
- [What are my options for paying for summer courses?](#)
- [What is your school code for the FAFSA?](#)

The most viewed articles on the site will be displayed here.