

PIEDMONT VIRGINIA COMMUNITY COLLEGE REFUND2CARD - ELECTRONIC DISBURSEMENTS

Piedmont Virginia Community College Refund2Card



[Click here to go to the PVCC Refund Disbursement Portal](#)

Piedmont Virginia Community College has contracted with [Tuition Management Service \(TMS\)](#) to process financial aid disbursements and certain tuition refunds to students electronically. PVCC is excited to provide students with the opportunity to select their preferred refund disbursement method and get their refund **FAST**, in as little as one business day with the PVCC Visa Prepaid Educatecard (Reloadable Debit Card).

At the start of each term, all new students and current students who are not already registered on the [PVCC Refund Disbursement Portal](#) will receive an email inviting them to register and select one of the refund disbursement options listed below. Even if you do not anticipate receiving a financial aid disbursement or tuition refund, setting up your refund disbursement preference is recommended. You only need to setup your preference once for all future terms and you may change your preference at any time. We encourage you to sign-up early so your refund disbursement won't be delayed.

What are your choices?

- PVCC Visa PrePaid Educatecard (Reloadable Debit Card) - Funds are usually available within 3-4 business days after you see the refund processed on your SIS account. This card may be used wherever Visa Prepaid Debit Cards are accepted.
- Direct Deposit (ACH) - Funds are usually available within 4-5 business days after refunds are processed*

Certain state grants and tuition refunds may take an additional 3-5 business days. A business day is considered to be Monday through Friday.

Please note: If you paid your tuition with a credit card using QuikPay and are due a refund, your tuition refund will be issued back to the card that was originally used for payment.

If you select the PVCC Visa Prepaid Educatecard (Debit Card) to receive your refund disbursements, you must follow certain rules to ensure you are not charged any fees. Visit the PVCC [Visa Prepaid Educatecard](#) site to view the card fees information and see how to use the card for free.

Please log in to the PVCC [Student Information System \(SIS\)](#) and verify that your mailing address, name and date of birth are correct. Date of birth and the myPVCC login ID are used to authenticate users when you register on the [PVCC Refund Disbursement Portal](#). If needed, you must contact the PVCC Admissions Office to update your name and date of birth.

Please Note: The college's default delivery method is check. Checks may take as many as 10 to 14 days.

Future Refund Disbursements



Once you receive your initial Visa Prepaid Debit Card, please retain it. Any future refund disbursements will be loaded on the original card.

Replacement Cards - Lost and Stolen Cards



If your PVCC Visa Prepaid Educatecard (Reloadable Debit Card) is lost or stolen you should contact TMS or visit the PVCC [Visa Prepaid Educatecard](#) website **immediately** to have your card inactivated. The college cannot be held responsible for lost or stolen cards. [TMS](#) charges a \$9.00 replacement card fee at the time of ordering a replacement card.

- Visit the [PVCC Visa Prepaid Educatecard](#) website
- Sign-in and follow the on-screen instructions
- Or, contact [TMS](#) customer care at (888) 425-1138

ATMs

PVCC Visa Prepaid Educatecard (Reloadable Debit Card) is a part of the [Allpoint](#) network. Use the [ATM locator](#) to find fee free ATMs that are off-campus. The ATM on campus is a free ATM, but students may use the debit card at other ATM's within the [Allpoint](#) network and wherever Visa Prepaid Debit cards are accepted.

Please Note: During the disbursement period each term, the ATM on campus will be very busy. Students are encouraged to use the debit card at other ATM's within the [Allpoint](#) network and wherever Visa Prepaid Debit cards are accepted.

Important Information

- [PVCC Refund Disbursement Portal](#)
- [Learn More](#)
- [Visa Prepaid Educatecard Terms and Conditions](#)
- [Visa Prepaid Educatecard Fees](#)
- [Visa Prepaid Educatecard Help and FAQ](#)
- [ATM locator](#)

Frequently Asked Questions

When can you expect your money to be available?

- PVCC Visa PrePaid Educatecard (Reloadable Debit Card) - Funds are usually available within 3-4 business days **AFTER you see the refund posted on your SIS account.** If the VISA PrePaid Educatecard is not activated prior to the refund date, a check will be mailed to the student's US Postal Mailing address as listed on their SIS account.
- Direct Deposit (ACH) - Funds are usually available within 4-5 business days **AFTER you see the refund posted on your SIS account.***
- Check – Checks will be mailed to the student's US Postal mailing address as listed on their SIS account— **allow 10 to 14 business days AFTER you see the refund posted on your SIS account for the check to arrive at your home.**

How are financial aid disbursements and tuition refunds from Piedmont Virginia Community College delivered to students?

Financial aid disbursements and tuition refunds are disbursed electronically via the option you select when you register on the [PVCC Refund Disbursement Portal](#).

I don't think I will ever have a financial aid disbursement or tuition refund. Why is it important to select a refund disbursement preference?

Although you might not expect to have a financial aid disbursement or get a tuition refund, you are highly encouraged to select a refund disbursement preference. After all, it may be necessary to drop a class, a class may be cancelled, or you may receive financial assistance you were not anticipating. Signing up early and selecting your refund disbursement method ensures you will always receive your disbursements in a timely manner.

If you paid your tuition with a credit card using QuikPay your tuition refund will be issued back to the card that was used.

What are my options for receiving my financial aid disbursement and tuition refunds?

- PVCC Visa PrePaid Educatecard (Reloadable Debit Card) - Funds are available within 3-4 business days after refunds are processed. This card may be used wherever Visa Prepaid Debit Cards are accepted.

- Direct Deposit (ACH) - Funds are available within 4-5 business days after refunds are processed*

*Certain state grants and tuition refunds will take an additional 3-5 business days. A business day is considered to be, Monday through Friday.

If you paid your tuition with a credit card using QuikPay, your tuition refund will be issued back to the card that was used.

Please Note: The college's default delivery method is check. Check delivery may take up to 10 to 14 days.

How do I get a PVCC Visa Prepaid Educatecard?

Start by registering on the [PVCC Refund Disbursement Portal](#). Students who select the [PVCC Visa Prepaid EducateCard](#) as their choice will receive the card in the mail from Visa.

How long does it take for my PVCC Visa Prepaid Educatecard to be delivered?

The card order is initiated right away, and including mailing time, it can take 7-10 days, though often it is much faster.

Why is the Visa logo on my new prepaid debit card?

The [Visa Prepaid Educatecard](#) (Reloadable Debit Card) can be used to make purchases wherever debit Visa is accepted. It is important to note that the card is **NOT A CREDIT CARD**, but rather a prepaid DEBIT CARD backed by the purchasing power of the Visa network.

How much money can I withdraw from my PVCC Visa Prepaid Educatecard in a day?

While you can withdraw up to \$1,500.00 dollars a day we encourage you to use your card at vendor locations that accept Visa.

What do I do if my PrePaid Debit Card is lost or stolen?

If your [PVCC Visa Prepaid Educatecard](#) (Reloadable Debit Card) is lost or stolen you should contact [TMS](#) or visit the PVCC [Visa Prepaid Educatecard](#) website to have your card inactivated immediately. The college cannot be held responsible for lost or stolen cards. TMS charges a \$9.00 replacement card fee at the time of ordering a replacement card.

Can I have my financial aid disbursement and/or tuition refund deposited to my existing bank account?

Yes. You may have your refund disbursement deposited to a bank account of your choice. Log into the [PVCC Refund Disbursement Portal](#) and pick your refund disbursement method. During the registration process, select direct deposit (ACH) to either checking or savings.

How will I know when my financial aid disbursement and/or tuition refund has been direct deposited to my account?

[TMS](#) will send an email alert to your student email account and any alternate email address you entered during registration.

What if I change or close my bank account?

If you change or close your bank account and you have previously selected direct deposit (ACH) as your refund disbursement preference, you need to login to the [PVCC Refund Disbursement Portal](#) to update your bank account information. [TMS](#) will contact you about any undelivered direct deposit (ACH) payments.

What if I don't pick a refund disbursement method?

All students are highly encouraged to register on the [PVCC Refund Disbursement Portal](#). If you fail to register, your refund will be issued in the form of a check and mailed to your current mailing address that PVCC has on file in the [Student Information System](#) (SIS). Checks are mailed by TMS and may take as long as 10 - 14 days.

What if I have additional questions?

Answers to additional questions may be found by contacting [TMS](#) at [\(888\) 425-1138](tel:8884251138), calling the college cashier's office at 434-961-5213 or stopping by the cashier's office in the Main Building.

Important: If you selected the Visa Prepaid Educatecard as your refund disbursement option, **DO NOT** throw your card away. The card has no expiration date and will be used for all future refund disbursements as long as you remain at PVCC.