

Blackboard 7.3 & JAWS (Screen Reader)

If you are using JAWS with Blackboard, you will need to change a default setting.

- On the homepage (PVCC tab), click "Personal Information."
- Next, click "Set Visual Text Box Editor Options."
- Select "Unavailable" from the Set Availability option.
- Click "Submit" and then the "OK" button.

Other issues:

- Within the Email tool, to select recipient(s), you will need to navigate down a list (left hand box) to your intended recipient and then press ENTER to select the recipient's name. Multiple recipients can be selected using this method.
- To hear a Word document, such as the syllabus or lecture notes, you will need to download the document first, and then JAWS can read it.

Blackboard Statement on Accessibility

(<http://www.blackboard.com/company/accessibility.aspx>)

Where can PVCC students find Blackboard support?

For logon information (setting passwords), students should view PVCC's Blackboard Support website at http://www.pvcc.edu/center_for_excellence/student.php and Frequently Asked Student Questions are at http://www.pvcc.edu/center_for_excellence/faq.php. PVCC's Distance Learning Orientation is online at http://www.pvcc.edu/center_for_excellence/orientation/.

Also visit the VCCS Help page at <http://bbhelp.vccs.edu/>, which lists technical requirements, some useful free downloads and more.

Students should email their Blackboard questions to bbsupport@pvcc.edu or call the Blackboard System Administer at 434.961.5316.
